

# Comprehensive Assessment of Consumer, Family Member, and Parent/Caregiver Workforce Project Overview 2015

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# Project Overview



# UCSD Health Services Research Center and Harder+Company Community Research Who We Are

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We are a non-profit research organization within the UC San Diego School of Medicine, Department of Family Medicine and Public Health. Our mission is to support research focused on understanding how clinical and treatment services affect health outcomes. The UCSD HSRC research team specializes in the measurement, collection and analysis of physical and mental health outcomes data to help improve health care delivery systems and, ultimately, to improve patient and client quality of life.



H+Co works with public sector, nonprofit, and philanthropic clients nationwide to reveal new insights about the nature and impact of their work. Through high-quality, culturally-based evaluation, planning, and consulting services, we help organizations across a wide range of social impact areas to translate data into meaningful action. We are skilled in responding to diverse information needs with technical rigor and approaches that are both flexible and inclusive.



# Comprehensive Assessment of Consumer, Family Member, and Parent/Caregiver (CFP/C) Workforce

## Overview of Project Goals

### Online Surveys:

- ✦ Assess the **number and demographics** of CFP/C workforce members
- ✦ Assess **current employment** of CFP/C workforce
  - Positions, functions and environments
  - Current career tracks/ladders
  - Minimum qualifications required
  - Minimum qualifications for individuals supervising CFP/C workforce
- ✦ Assess **training** for CFP/C workforce members/ employers
  - Minimum qualifications for educators/trainers
  - Curricula for training
  - Core competencies
- ✦ Assess **quantity and type of assistance** PMHS employers provide to CFP/C workforce
  - Reasonable accommodations
  - Benefits planning
  - Employer-paid benefits
  - Professional development opportunities

### Three Target Groups



CFP/C  
Workforce



PMHS Employers  
(County and  
CBOs)



Training  
providers/  
organizations

# CFP/C Surveys



# CFP/C Survey Development

## *Survey Development and Vetting Process:*

- + Drafted initial surveys using similar existing surveys and related literature as a starting point (*April-May 2015*)
- + Initial drafts reviewed by OSHPD (*May 2015*)
- + Conducted focus groups with cross-county stakeholder groups to gather feedback on drafts (*May-July 2015*)
- + Solicited targeted feedback from experts (*May-July 2015*)
- + Final versions to be reviewed and approved by OSHPD (*Aug-Sept 2015*)
- + Online Survey Launch (*Late Sept 2015*)

## Development of 3 Surveys



CFP/C  
Worker



PMHS Employer



Training  
providers

# Engagement Plan



# Engaging Participants Recruit and Disseminate

## *Identify Lead Contacts:*

- + Compile **existing contacts** from previous work and established lists
- + Identify **new contacts** through:
  - Statewide sites
  - In-person meetings
  - Cultural brokers and other referrals

### Engagement Strategies



E-Mail  
Dissemination



Targeted  
Follow-up



Technical  
Assistance  
with Bilingual  
Support



# Engaging Participants

## How Can You Help?

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- Spread the word about this assessment to generate awareness and buy-in



- Share lists of PMHS Employers and Training Organizations in your counties



- Be on the lookout for communications regarding the survey launch date



- Share survey link with appropriate target groups and encourage them to complete the survey

# Contact Us

*Have feedback you'd like to submit?  
Have additional questions?*

Please contact:

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