



# Kaiser Foundation Hospital – Southern California Region

2018 COMMUNITY BENEFIT YEAR-END REPORT AND 2017-2019 COMMUNITY BENEFIT PLAN

## BALDWIN PARK

Submitted to the Office of Statewide Health Planning and Development in compliance with Senate Bill 697, California Health and Safety Code Section 127350.

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## I. Introduction and Background

### A. About Kaiser Permanente

Founded in 1942 to serve employees of Kaiser Industries and opened to the public in 1945, Kaiser Permanente is recognized as one of America's leading health care providers and nonprofit health plans. We were created to meet the challenge of providing American workers with medical care during the Great Depression and World War II, when most people could not afford to go to a doctor. Since our beginnings, we have been committed to helping shape the future of health care. Among the innovations Kaiser Permanente has brought to U.S. health care are:

- Prepaid health plans, which spread the cost to make it more affordable
- A focus on preventing illness and disease as much as on caring for the sick
- An organized, coordinated system that puts as many services as possible under one roof—all connected by an electronic medical record

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals (KFH), Kaiser Foundation Health Plan (KFHP), and physicians in the Permanente Medical Groups. Today we serve more than 12 million members in nine states and the District of Columbia. Our mission is to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Care for our members and patients is focused on their Total Health and guided by their personal physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

### B. About Kaiser Permanente Community Health

For more than 70 years, Kaiser Permanente has been dedicated to providing high-quality, affordable health care services and to improving the health of our members and the communities we serve. We believe good health is a fundamental right shared by all and we recognize that good health extends beyond the doctor's office and the hospital. It begins with healthy environments: fresh fruits and vegetables in neighborhood stores, successful schools, clean air, accessible parks, and safe playgrounds. Good health for the entire community requires equity and social and economic well-being. These are the vital signs of healthy communities.

Better health outcomes begin where health starts, in our communities. Like our approach to medicine, our work in the community takes a prevention-focused, evidence-based approach. We go beyond traditional corporate philanthropy or grantmaking to pair

financial resources with medical research, physician expertise, and clinical practices. Our community health strategy focuses on three areas:

- Ensuring health access by providing individuals served at KP or by our safety net partners with integrated clinical and social services;
- Improving conditions for health and equity by engaging members, communities, and Kaiser Permanente’s workforce and assets; and
- Advancing the future of community health by innovating with technology and social solutions.

For many years, we’ve worked side-by-side with other organizations to address serious public health issues such as obesity, access to care, and violence. We’ve conducted Community Health Needs Assessments to better understand each community’s unique needs and resources. The CHNA process informs our community investments and helps us develop strategies aimed at making long-term, sustainable change—and it allows us to deepen the strong relationships we have with other organizations that are working to improve community health.

### **C. Purpose of the Report**

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California have annually submitted to the Office of Statewide Health Planning and Development (OSHPD) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the 2018 year-end community benefit reporting regulations under California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

## II. Overview and Description of Community Benefit Programs Provided

### A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego, San Francisco, San Jose, San Leandro, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2018, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$1,220,499,099 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Tables A and B.

Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

**Table A – Total Community Benefits Provided in 2018 across California KFH**

<b>Medical Care Services for Vulnerable Populations</b>	
Medi-Cal shortfall <sup>1</sup>	\$740,302,826
Charity care: Medical Financial Assistance Program <sup>2</sup>	\$252,514,999
Grants and donations for medical services <sup>3</sup>	\$24,632,288
<b>Subtotal</b>	<b>\$1,017,450,114</b>
<b>Other Benefits for Vulnerable Populations</b>	
Watts Counseling and Learning Center <sup>4</sup>	\$3,171,145
Educational Outreach Program	\$977,755
Summer Youth and INROADS programs <sup>5</sup>	\$3,423,227
Grants and donations for community-based programs <sup>6</sup>	\$30,937,535
Community Benefit administration and operations <sup>7</sup>	\$12,672,094
<b>Subtotal</b>	<b>\$51,181,755</b>
<b>Benefits for the Broader Community<sup>8</sup></b>	
Community health education and promotion programs	\$1,028,815
Kaiser Permanente Educational Theatre	\$5,732,278
Community Giving Campaign administrative expenses	\$656,149
Grants and donations for the broader community <sup>9</sup>	\$3,975,643
National board of directors fund	\$742,683
<b>Subtotal</b>	<b>\$12,135,568</b>
<b>Health Research, Education, and Training</b>	
Graduate Medical Education	\$83,120,684
Non-MD provider education and training programs <sup>10</sup>	\$24,019,233
Grants and donations for the education of health care professionals <sup>11</sup>	\$1,706,941
Health research	\$30,884,804
<b>Subtotal</b>	<b>\$139,731,662</b>
<b>TOTAL COMMUNITY BENEFITS PROVIDED IN 2018</b>	<b>\$1,220,499,099</b>

*TABLE A ENDNOTES*

- <sup>1</sup> Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- <sup>2</sup> Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance and Indigent Care programs on a cost basis.
- <sup>3</sup> Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>4</sup> Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
- <sup>5</sup> Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Summer Youth students hired.
- <sup>6</sup> Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>7</sup> The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- <sup>8</sup> Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or health education programs.
- <sup>9</sup> Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>10</sup> Amount reflects the net expenditures for health professional education and training programs.
- <sup>11</sup> Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

**Table B – Community Benefits Provided in 2018 by KFH Service Area**

<b>NORTHERN CALIFORNIA HOSPITALS</b>		<b>SOUTHERN CALIFORNIA HOSPITALS</b>	
Antioch	\$32,394,786	Anaheim	\$42,524,980
Fremont	\$14,061,863	Baldwin Park	\$27,713,466
Fresno	\$11,163,875	Downey	\$40,855,894
Manteca	\$30,660,309	Fontana	\$69,928,344
Modesto	\$17,944,158	Irvine	\$16,693,413
Oakland	\$53,802,561	Los Angeles	\$48,562,408
Redwood City	\$16,822,970	Moreno Valley	\$13,225,236
Richmond	\$35,849,979	Ontario	\$17,190,388
Roseville	\$50,946,592	Panorama City	\$36,968,238
Sacramento	\$85,057,853	Riverside	\$34,701,604
San Francisco	\$35,547,422	San Diego (2 Hospitals)	\$45,996,597
San Jose	\$29,984,480	South Bay	\$27,798,856
San Leandro	\$40,469,133	West Los Angeles	\$37,153,326
San Rafael	\$17,905,752	Woodland Hills	\$25,520,517
Santa Clara	\$48,816,820		
Santa Rosa	\$35,993,701		
South Sacramento	\$63,545,863		
South San Francisco	\$16,389,599		
Vacaville	\$28,202,916		
Vallejo	\$43,466,531		
Walnut Creek	\$26,638,672		
<b>Northern California Total</b>	<b>\$735,665,834</b>	<b>Southern California Total</b>	<b>\$484,833,265</b>

## **B. Medical Care Services for Vulnerable Populations**

For the purpose of this plan, KFH has quantified the unreimbursed costs of medical services provided in its hospitals to the underinsured and uninsured through government programs funded at the federal and state levels as well as Kaiser Permanente's own charity care programs. Government-funded programs include Medi-Cal Managed Care, Medi-Cal Fee-For-Service, and Healthy Families Program. KFH provides charity care through its Charitable Health Coverage and Medical Financial Assistance programs. Services provided to prepaid Medicare, Major Risk Medical Insurance Program (MRMIP), and Access for Infants and Mothers (AIM) beneficiaries are not reported.

## **C. Other Benefits for Vulnerable Populations**

### **Watts Counseling and Learning Center (SCAL)**

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, inner-city families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

### **Educational Outreach Program (SCAL)**

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

### **Youth Employment Programs (NCAL and SCAL)**

Youth workforce programs focus on providing underserved diverse students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, enhancing the future diversity of the health care workforce.

## **D. Benefits for the Broader Community**

### **Community Health Education and Health Promotion Programs (NCAL and SCAL)**

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community groups, community clinics, libraries, nonprofit organizations, cable television channels, and schools.

### **Kaiser Permanente Educational Theatre (NCAL and SCAL)**

Since 1986, KPET has been using live theatre, music, comedy, and drama to inspire children, teens, and adults to make healthier choices and better decisions about their well-being. Its award-winning programs are as entertaining as they are educational and were developed with the advice of teachers, parents, students, health educators, medical professionals, and professional theatre artists. Professional actors who are also trained health educators deliver all performances and workshops. KPET programs share health information and develop individual and community knowledge about leading healthier lives. KPET is provided free of charge to schools and the general community. In addition to performances and classroom workshops, KPET supplies schools and organizations with supplementary educational materials - including workbooks, parent and teacher guides, and student wallet cards - to reinforce the messages presented in the programs.

## **E. Health Research, Education, and Training Programs**

### **Graduate Medical Education (GME)**

The mission of Kaiser Permanente GME is to recruit and prepare the physician workforce of the 21st century by optimizing the unique clinical and educational opportunities within our integrated model of care, which is now considered the gold standard for improving the entire U.S. health care system. Residents trained in our healthcare settings utilize technology to provide evidence-based, patient-centered care in a team-based model, employ population management strategies, and cultivate their skills in cultural sensitivity, effective communication and leadership. As part of their training, residents participate in rotations at school-based health centers, community clinics, and homeless shelters.

### **Non-MD Provider Education and Training Programs**

Kaiser Permanente provides education, training, residences, internships, and/or scholarships and stipends for non-physician health care professionals in nursing, pharmacy, physical therapy, psychology, and radiology. This includes Northern California Region's Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from under-represented communities and diverse backgrounds with an awareness of career opportunities as a physician.

### **Health Research**

Kaiser Permanente conducts, publishes, and disseminates high-quality epidemiological and health services research to improve health and medical care throughout our communities. Our Division of Research, Department of Research & Evaluation (NCAL), Department of Research and Evaluation (SCAL), Kaiser Foundation Research Institute, and Nursing Research Programs deploy a wide range of research methods, including clinical research, health care services research, and epidemiological and translational studies on health care that are generalizable and broadly shared, helping build a knowledge base that improves health and health care services.

### **III. KFH-Baldwin Park Community Served**

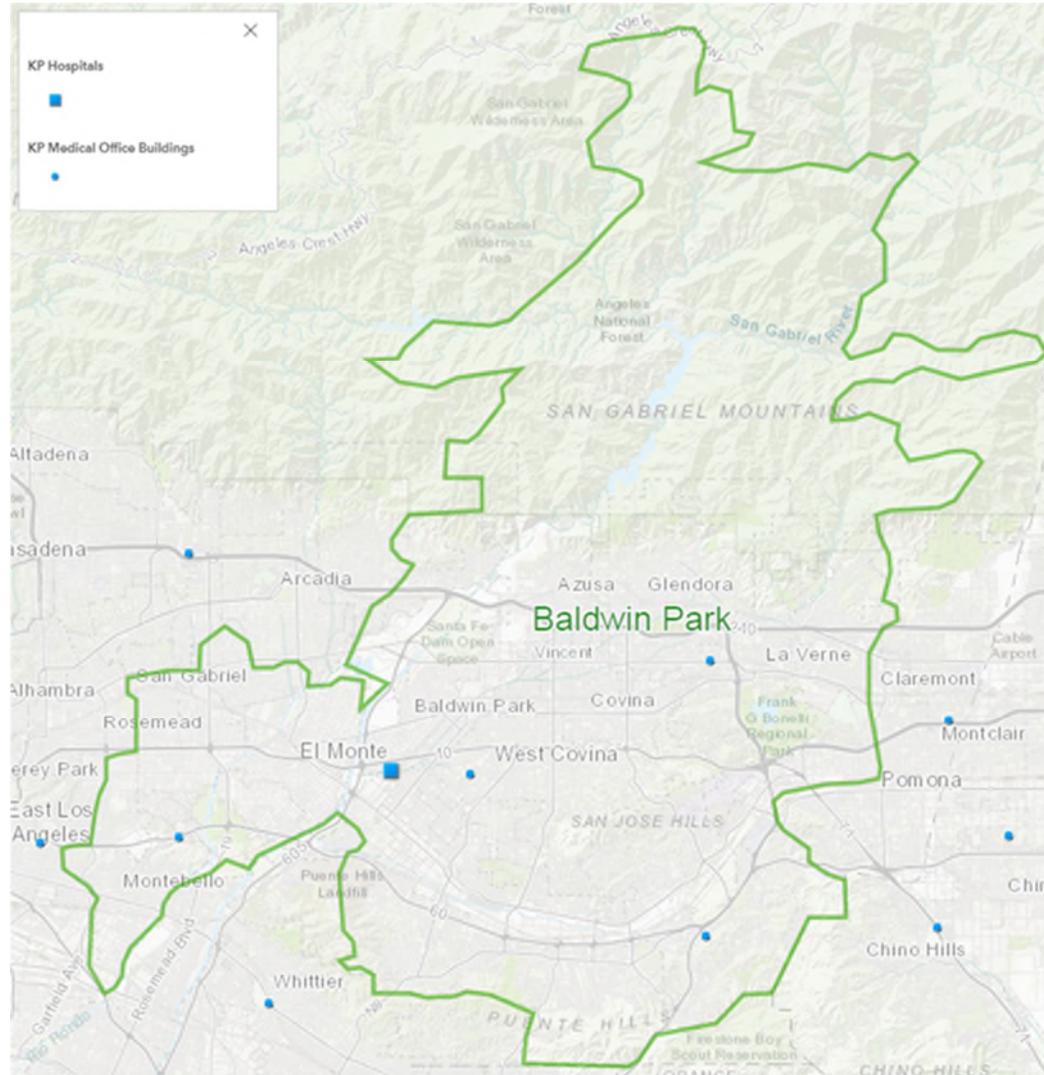
#### **A. Kaiser Permanente's Definition of Community Served**

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

#### **B. Map and Description of Community Served**

The KFH-Baldwin Park service area includes Azusa, Baldwin Park, Covina, Diamond Bar, Duarte, El Monte, Glendora, Hacienda Heights, Irwindale, Industry, La Puente, La Verne, Montebello, Monterey Park, Pomona, Rosemead, Rowland Heights, San Dimas, San Gabriel, South El Monte, Temple City, Walnut, and West Covina.

# KFH-Baldwin Park Service Area Map



### C. Demographic Profile of the Community Served

The following table includes race, ethnicity, and additional socioeconomic data for the KFH-Baldwin Park service area. Please note that "race" categories indicate "non-Hispanic" population percentage for Asian, Black, Native American/Alaska Native, Pacific Islander/Native Hawaiian, Some Other Race, Multiple Races, and White. "Hispanic/Latino" indicates total population percentage reporting as Hispanic/Latino.

Race/Ethnicity		Socioeconomic	
Total Population	1,191,524	Living in Poverty (<100% Federal Poverty Level)	13.88%
Asian	28.25%	Children in Poverty	19.94%
Black	2.08%	Unemployment	4.1%
Hispanic/Latino	52.94%	Uninsured Population	15.15%
Native American/Alaska Native	0.25%	Adults with No High School Diploma	23.60%
Pacific Islander/Native Hawaiian	0.21%		
Some Other Race	0.15%		
Multiple Races	1.35%		
White	14.77%		

## IV. Description of Community Health Needs Addressed by KFH-Baldwin Park

The following are the health needs that KFH-Baldwin Park is addressing during the 2017-2019 Implementation Strategy Period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the 2019 CHNA Report and 2017-2019 Implementation Strategy Report at: <http://www.kp.org/chna>.

### A. Obesity/HEAL/Diabetes

Obesity/HEAL/Diabetes is a combination of Diabetes, Obesity/Overweight, and Healthy Behaviors or HEAL (healthy eating, active living). In the KFH-Baldwin Park service area, nearly one in four (25.7%) adults (18 years or older) and one in five (19.0%) youth (ages 2 to 11 years) are obese. Nearly one in eight (12.0%) residents in the service area has been diagnosed with diabetes, and the uncontrolled diabetes hospitalization rate in the service area is almost five times that of the state of California (13.5 per 100,000 vs. 2.8 per 100,000). Finally, more than one third (34.1%) of the Latino population in the service area and one third (38.9%) of the population with less than a high school education is food insecure. This health need was selected because of the magnitude and severity of obesity and diabetes in the service area, and the observed high rates of food insecurity, indicating the difficulty that many residents face in accessing healthy food. KFH-Baldwin Park has many existing partnerships and initiatives that can be leveraged to support healthy, active lifestyles in the service area.

### B. Access to Care

Access to care is defined as access to high quality, affordable, holistic, and culturally responsive care. One in five residents in the Baldwin Park service area (20.2%) are uninsured, and one in ten (10.0%) have had difficulty accessing a medical specialist. Over one third (39.0%) of foreign-born Latinos in the service area have had difficulty accessing medical care. Additionally, the rate of preventable hospitalizations in the service area (100.4 per 10,000 population) is 9% higher than the rate in Los Angeles County (92.2 per 10,000 population). The high rates of uninsured and difficulty in accessing medical care reflects the need for more linguistically and culturally responsive providers and improved patient referral infrastructure, including the co-location of specialty care providers. This health need was selected because of the severity of the issue in the service area and the breadth of existing community programs working to expand culturally responsive health care.

### C. Mental and Behavioral Health

Mental health refers not only to the absence of negative mental health states (anxiety, depression, mental illness) but also the presence of positive mental health states (self-worth, satisfaction, effective emotional regulation, etc.). Mental and behavioral health issues are closely related to other issues such as smoking, and alcohol and substance abuse and dependence. Indicators of mental health in the KFH-Baldwin Park service area include the high rates of youth mental health hospitalization rate which is 1.5 times higher than the rate in the state of California (451.6 vs. 294.8 per 100,000 population). Moreover, more than one in five teens in the

service area (22.8%) is at risk for depression. This health need was selected because culturally-based social stigma around receiving mental health care is a principal issue impacting the service area. KFH-Baldwin Park aims to continue to support existing programs and resources that raise mental health awareness on high school campuses and introduce trauma-informed approaches into youth development programs.

## **D. Economic Security**

Economic security is defined as having stable access to employment, educational and housing opportunities and other factors that influence health, including food insecurity and access to affordable fresh food. In the KFH-Baldwin Park service area, approximately one in seven residents (14.3%) is living below 100% of the federal poverty level. More specifically, one in five (20.5%) children are living below 100% of the poverty level. While these rates are on par with the state of California (16.4% and 22.7%, specifically), they indicate that large portions of the resident population very likely face difficulty in accessing health care, healthy food and secure housing. Economic insecurity in the service area is exacerbated by the comparatively low education levels of the resident population: about one in four (24.4%) of adult residents have less than a high school education compared to less than one in five residents of the state of California. This health need was selected because one of the greatest concerns in the service area is the housing instability and homelessness that results from the high poverty rates.

## **V. 2018 Year-End Results for KFH-Baldwin Park**

### **A. 2018 Community Benefit Financial Resources Provided by KFH-Baldwin Park**

Total Community Benefit expenditures are reported as follows:

- Quantifiable Community Benefit such as facility use and in-kind donations are included if funded by KFH, provided in a KFH facility, or are part of a KFH Community Benefit Plan.
- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported, as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts were not available by hospital service area, then regional expenses were allocated proportionally on the basis of KFHP membership or other quantifiable data, such as the number of Kaiser Permanente Educational Theatre performances presented or Summer Youth students employed within each hospital area's community at large.

**Table C: KFH-Baldwin Park 2018 Year-End Community Benefit Expenditures**

	<b>2018 Totals</b>
<b>Medical Care Services for Vulnerable Populations</b>	
Medi-Cal shortfall <sup>1</sup>	\$16,799,682
Charity care: Medical Financial Assistance Program <sup>2</sup>	\$7,213,075
Grants and donations for medical services <sup>3</sup>	\$94,759
<b>Subtotal</b>	<b>\$24,107,516</b>
<b>Other Benefits for Vulnerable Populations</b>	
Educational Outreach Program	\$977,755
Summer Youth and INROADS programs <sup>5</sup>	\$111,583
Grants and donations for community-based programs <sup>6</sup>	\$442,590
Community Benefit administration and operations <sup>7</sup>	\$423,237
<b>Subtotal</b>	<b>\$1,955,165</b>
<b>Benefits for the Broader Community<sup>8</sup></b>	
Community health education and promotion programs	\$60,024
Kaiser Permanente Educational Theatre	\$314,859
Community Giving Campaign administrative expenses	\$9,861
Grants and donations for the broader community <sup>9</sup>	\$76,185
National board of directors fund	\$17,814
<b>Subtotal</b>	<b>\$478,743</b>
<b>Health Research, Education, and Training</b>	
Graduate Medical Education	\$238,277
Non-MD provider education and training programs <sup>10</sup>	\$365,180
Grants and donations for health research, education, and training <sup>11</sup>	\$58,727
Health research	\$509,858
<b>Subtotal</b>	<b>\$1,172,042</b>
<b>Total Community Benefits Provided</b>	<b>\$27,713,466</b>

*TABLE C ENDNOTES*

- <sup>1</sup> Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- <sup>2</sup> Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance and Indigent Care programs on a cost basis.
- <sup>3</sup> Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>5</sup> Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Summer Youth students hired.
- <sup>6</sup> Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>7</sup> The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- <sup>8</sup> Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or health education programs.
- <sup>9</sup> Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>10</sup> Amount reflects the net expenditures for health professional education and training programs.
- <sup>11</sup> Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

## **B. 2018 Examples of KFH-Baldwin Park Activities Addressing Selected Health Needs**

All Kaiser Foundation Hospitals (KFH) carefully consider the evidence-base when determining which goals, strategies, and related activities would be most effective in addressing priority health needs. It's anticipated that successful implementation of key activities (programs, grants, collaboration, and/or in-kind assets), tied to key goals and strategies, can contribute toward improving the priority health needs in the community. For information on the goals and strategies that were selected for each health need, please refer to the KFH-Baldwin Park Implementation Strategy Report, posted on the internet at <http://www.kp.org/chna>.

Mechanisms for monitoring progress are tailored to each activity and may include the collection and documentation of tracking measures such as number of grants made, number of dollars spent, number of people reached/served, and number and role of KFH volunteers. KFH also conduct evaluation of larger grant initiatives to understand both progress and outcomes. In addition to internal monitoring and evaluation, KFH requires grantees to propose, track, and report outcomes of the projects for which they have received funding.

The below tables provide highlights for a select number of programs, grants, collaboration and/or assets that aims to address the identified health needs for KFH-Baldwin Park. The examples provided below are illustrations and not an exhaustive list. Where appropriate, summative information is provided for programs that have been implemented in multiple years.

The total number and amount of paid grants to address a health need include those that are awarded to organizations providing programs serving the KFH-Baldwin Park service area and may also serve other KFH service areas. Grant examples denoted with (~) provide services and/or programs in multiple Kaiser Foundation Hospital service areas. Grant examples denoted with (\*) were distributed from the Kaiser Permanente Southern California Charitable Contribution Fund, a Donor Advised Fund (DAF) administered by the California Community Foundation; accordingly, grant amounts were not included in the community benefit totals for 2018 (Tables B and C). For individual grant examples spanning two years (2017-2018), the cited payment amount represents the total dollars paid over the two-year time period.

In addition to the below examples, which address specific health needs, Kaiser Permanente, Southern California implements additional community programs that address multiple health needs:

- The Kaiser Permanente's Educational Outreach Program (EOP) empowers families and children through a variety of educational, counseling and social programs. In 2018, EOP provided services to 921 individuals (predominately of Latino descent), reaching 339 children, 421 teens and young adults and 253 adults.
- Educational Theatre brings free, live theatrical programs to schools and communities. The programs are designed to inspire children, teens and adults to make healthier choices and informed decisions about their health by focusing on topics such as health reading and literacy, conflict management, healthy eating and active living, bullying, and sexually transmitted infections. All performances are delivered by professional actors who are also trained health educators. In 2018, Educational Theater provided 102 events in 34 schools in the KFH-Baldwin Park communities, reaching 14,027 youth and 528 adults.

Need	Summary of impact	Examples of most impactful efforts
<b>Obesity/HEAL/Diabetes</b>	<p>During 2018, Kaiser Permanente paid 19 grants, totaling \$780,447, addressing the priority health need in the KFH-Baldwin Park service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 6 grants, totaling \$998,611 that address this need.</p>	<p><b><u>Advocating for Maternal, Infant, and Child Health~</u></b>  The California WIC Association (CWA) supports efforts to increase local WIC agencies' capacity, increase state and federal decision makers' understanding of WIC services, and increase the capacity of community health centers to build a breastfeeding continuum of care in low-income communities. Over two years (2017-2018), Kaiser Permanente paid \$100,000 to CWA to:</p> <ul style="list-style-type: none"> <li>• Pilot two video conferencing projects increasing awareness and consideration within the CA WIC community.</li> <li>• Collaborate with health centers to share WIC staff for nutrition and breastfeeding counseling (Watts Health Care and clinics in San Diego).</li> <li>• Work to strengthen ties with CPCA and present at CPCA's annual conference.</li> <li>• Visit all CA legislators with 44 appointments and drop-in visits.</li> <li>• Provide extensive information to legislators on nutrition and breastfeeding counseling, food benefits, local economic impacts to grocers, health outcomes, access to Farmers markets, and updates on immigration threats.</li> <li>• Participate in Capitol WIC Education Day in Sacramento with 50 attendees from 30 WIC agencies from all over the state.</li> </ul> <hr/> <p><b><u>Fighting Food Insecurity~</u></b>  California Association of Food Banks' (CAFB) Farm to Family program's goal is to improve health food access by providing fresh produce to food banks, CalFresh outreach and enrollment, advocacy to support anti-hunger policies, and technical assistance to members. In 2018, Kaiser Permanente paid \$95,000 to CAFB to:</p> <ul style="list-style-type: none"> <li>• Distribute 250,000 pounds of subsidized fresh fruits and vegetables to 11 member food banks.</li> <li>• Maintain the State Emergency Food Assistance Program to provide food and funding of emergency food to food banks.</li> </ul>

Need	Summary of impact	Examples of most impactful efforts
		<p><b><u>Growing Gardens</u></b>  Eco Urban Gardens aims to improve healthy eating habits for students in the El Monte Union High School District to prevent obesity, diabetes, and chronic illnesses. In 2018, Kaiser Permanente paid \$10,000 to Eco Urban Garden to:</p> <ul style="list-style-type: none"> <li>• Teach students how to cultivate gardens, grow crops, and harvest for the culinary arts kitchen at two sites: Best of Thymes and Arroyo Garden.</li> </ul> <p>At the Best of Thymes site:</p> <ul style="list-style-type: none"> <li>• Over 720 students will plant vegetables to prep more than 200 healthy meals weekly and harvest 36 beds with winter crops, herbs, and edible flowers</li> <li>• 2,200 volunteer hours will be spent in the garden</li> </ul> <p>At the Arroyo Garden site:</p> <ul style="list-style-type: none"> <li>• 900 students will cultivate and harvest crops for the culinary arts kitchen and 160 students will prep over 320 healthy meals weekly</li> </ul> <hr/> <p><b><u>Promoting Food Recovery and Redistribution</u></b>  Kaiser Permanente envisions food services not only as the source of nutritious meals for their patients, staff and guests, but as a resource for local communities. Over two years (2017-2018), Kaiser Permanente partnered with Food Finders to recover 4,558.5 lbs of food and distribute to organizations serving individuals in the KFH-Baldwin Park region who face food insecurity.</p>
<b>Access to Care</b>	<p>During 2018, Kaiser Permanente paid 12 grants, totaling \$402,167, addressing the priority health need in the KFH-Baldwin Park service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 4 grants, totaling \$931,667 that address this need.</p>	<p><b><u>Providing Affordable Healthcare</u></b>  In 2018, KFH-Baldwin Park provided \$16,799,682 in medical care services to 24,151 Medi-Cal recipients (both health plan members and non-members) and \$7,213,075 in medical financial assistance (MFA) for 7,805 beneficiaries.</p> <hr/> <p><b><u>Building Primary Care Capacity~</u></b>  The California Primary Care Association (CPCA) provides education, training, and advocacy to their member community health centers to best serve their low-income, underserved, and diverse patients. In 2018, Kaiser Permanente paid \$126,666 to CPCA to:</p> <ul style="list-style-type: none"> <li>• Hold statewide convenings and conferences and topic-specific peer networks to support over 1,200 California community health centers.</li> <li>• Provide 90 in-person and web-based trainings to over 4,400 attendees and 2,890 individual instances of technical assistance.</li> </ul>

Need	Summary of impact	Examples of most impactful efforts
		<p data-bbox="846 256 1604 285"><b><u>Preserving and Expanding California Coverage Gains-</u></b></p> <p data-bbox="846 289 1927 418">Insure the Uninsured Project (ITUP) works to preserve and expand access to health care and coverage in California and to reduce access barriers for uninsured and underinsured populations. Over two years (2017-2018), Kaiser Permanente paid \$150,000 to ITUP to:</p> <ul data-bbox="846 427 1955 695" style="list-style-type: none"> <li>• Conduct and disseminate health policy research.</li> <li>• Convene 13 regional statewide work groups to provide attendees with real-time updates on state and federal health care policy issues, emerging issues, and local collaboration opportunities</li> <li>• Provide technical assistance to safety net providers and other stakeholders navigating health reform challenges.</li> <li>• Serve as a bridge between health policy and the health care sector to reach 19 million Californians.</li> </ul> <hr/> <p data-bbox="846 727 1115 756"><b><u>Connection to Care</u></b></p> <p data-bbox="846 760 1948 922">Garfield Health Center's (GHC) Connection to Care program is a comprehensive outreach and enrollment program to improve access to preventive and primary health care, including behavioral and oral health care services for low-income, under and uninsured families, adults, and seniors. In 2018, Kaiser Permanente paid \$7,500 to Garfield Health Center to:</p> <ul data-bbox="846 930 1961 1060" style="list-style-type: none"> <li>• Refer 1,000 individuals to GHC's health care services during outreach in the field</li> <li>• Conduct a minimum of 400 medical, dental and/or mental health screenings during outreach at health fairs, schools, and other community events.</li> <li>• Conduct three monthly health education sessions.</li> </ul>

Need	Summary of impact	Examples of most impactful efforts
<b>Mental and Behavioral Health</b>	<p>During 2018, Kaiser Permanente paid 14 grants, totaling \$352,000, addressing the priority health need in the KFH-Baldwin Park service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 2 grants, totaling \$140,000 that address this need.</p>	<p><b><u>Strengthening Mental Health Policies and Practices in Schools~</u></b></p> <p>Children Now educates policymakers, school district leaders, and other key stakeholders about best practices and policy solutions to address suspension and expulsion policies that disproportionately impact students of color, improve school climate, and increase students' access to mental health services. Over two years (2017-2018), Kaiser Permanente paid \$150,000 to Children Now to:</p> <ul style="list-style-type: none"> <li>• Inform over 200 key legislators and stakeholders.</li> <li>• Support the California Department of Education in the development of the Whole Child Resource Map.</li> <li>• Lead committees for both the State School Attendance Review Board and the Superintendent's Mental Health Policy Workgroup.</li> </ul> <hr/> <p><b><u>Building Cultural Competency in the Mental Health Workforce*</u></b></p> <p>Foothill Family Services Mental Health Workforce Development Project trains and educates direct service staff, including graduate interns, to be culturally competent and current in evidence-based practices. In 2018, Kaiser Permanente paid \$40,000 to:</p> <ul style="list-style-type: none"> <li>• Increase the number of clinical training sessions to fifteen.</li> <li>• Increase the number of graduate interns (e.g., MFT or MSW) recruited by 10% annually.</li> <li>• Train and educate over 200 direct service staff.</li> </ul> <hr/> <p><b><u>Implementing Social Emotional Health Survey for Students</u></b></p> <p>Baldwin Park Unified School District (BPUSD) aims to reduce the type and severity of mental health concerns by helping school mental health teams assess students' personal and social strengths, in addition to psychological distress and risk factors. In 2018, Kaiser Permanente paid \$15,000 to BPUSD to:</p> <ul style="list-style-type: none"> <li>• Implement the Covitality Social Emotional Health Survey for 9th and 10th grade students as a universal mental health screener.</li> <li>• High School and BPUSD staff will review and analyze all student reports.</li> <li>• High School mental health staff will meet with students with high levels of distress.</li> </ul>

Need	Summary of impact	Examples of most impactful efforts
<b>Economic Security</b>	During 2018, Kaiser Permanente paid 10 grants, totaling \$131,169, addressing the priority health need in the KFH-Baldwin Park service area.	<p data-bbox="848 256 1730 289"><b><u>Raising Awareness of the California Earned Income Tax Credit~</u></b></p> <p data-bbox="848 293 1980 391">Golden State Opportunity (GSO) leads and supports efforts related to economic security such as job creation, community development, and distribution of benefits. In 2018, Kaiser Permanente paid \$75,000 to GSO to:</p> <ul data-bbox="848 396 1980 597" style="list-style-type: none"> <li data-bbox="848 396 1980 461">• Support GSO’s efforts to expand its innovative California Earned Income Tax Credit (Cal EITC) outreach and education.</li> <li data-bbox="848 466 1980 531">• Inform 250,000 low-income workers on Cal EITC eligibility and benefits through digital advertising, peer-to-peer text messaging, and grassroots outreach.</li> <li data-bbox="848 535 1980 597">• Train 25 community partners on smart digital targeting, community messaging, and peer-to-peer text messaging to outreach and engage in the Cal EITC campaign.</li> </ul> <hr/> <p data-bbox="848 623 1325 656"><b><u>Food for All in Southern California</u></b></p> <p data-bbox="848 660 1980 790">California Food Policy Advocates (CFPA) is a statewide policy and advocacy organization that aims to improve the health and well-being of low-income Californians by increasing their access to nutritious, affordable food and reducing food insecurity. In 2018, Kaiser Permanente paid \$212,500 to CFPA to:</p> <ul data-bbox="848 795 1980 1032" style="list-style-type: none"> <li data-bbox="848 795 1980 860">• Lead the implementation workgroup for the Supplemental Drinking Water EBT benefit for approximately 40,000 Cal-Fresh households in Kern County.</li> <li data-bbox="848 865 1980 930">• Lead the implementation workgroup for the Cal-Fresh Fruit and Vegetable EBT pilot project for Southern California retailers.</li> <li data-bbox="848 935 1980 1032">• Produce and distribute two reports that increase knowledge among administrators, advocates, and the public about county by county Cal-Fresh utilization and underutilization.</li> </ul>

Need	Summary of impact	Examples of most impactful efforts
		<p><b><u>Emergency Assistance Center for the Homeless</u></b></p> <p>The East San Gabriel Valley Coalition for the Homeless (ESGVCH) aims to support individuals experiencing homelessness to maintain stability and gain self-sufficiency by providing shelter, alleviating hunger, assisting with basic needs and housing. ESGVCH's Emergency Assistance Center provides homeless individuals with and families with access to hygienic care, food, and resources for shelter. The Bridge Program provides emergency housing and case management. In 2018, Kaiser Permanente paid \$12,000 to ESGVCH to:</p> <ul style="list-style-type: none"> <li>• Provide referrals and resources to human services agencies who may assist with permanent housing and supportive services, such as rental assistance, affordable childcare, and job assistance.</li> <li>• Provide opportunity for personal hygiene to promote health and enhance self-esteem.</li> <li>• Provide emergency shelter through motel vouchers.</li> </ul> <hr/> <p><b><u>Building the Capacity of Small Businesses</u></b></p> <p>Kaiser Permanente promotes local economic development and enhances economic opportunity by helping to strengthen small business capacity. The Inner-City Capital Connections (ICCC) Program is an initiative that builds the capacity of local business located in economically underserved areas to access capital (financing) and grow their business. In 2016, KFH-Baldwin Park joined this county-wide initiative. To date, 299 businesses have participated across the LA county initiative; 65% of participants are minority owned and 52% of participants are women owned.</p>