



Kaiser Foundation Hospital – Southern California Region

2018 COMMUNITY BENEFIT YEAR-END REPORT AND 2017-2019 COMMUNITY BENEFIT PLAN

PANORAMA CITY

Submitted to the Office of Statewide Health Planning and Development in compliance with Senate Bill 697, California Health and Safety Code Section 127350.

Table of Contents

- I. Introduction and Background**
 - A. About Kaiser Permanente
 - B. About Kaiser Permanente Community Health
 - C. Purpose of the Report

- II. Overview of Community Benefit Programs Provided**
 - A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution
 - B. Medical Care Services for Vulnerable Populations
 - C. Other Benefits for Vulnerable Populations
 - D. Benefits for the Broader Community
 - E. Health Research, Education, and Training Programs

- III. KFH-Panorama City and Antelope Valley Community Served**
 - A. Kaiser Permanente's Definition of Community Served
 - B. Map and Description of Community Served
 - C. Demographic Profile of the Community Served

- IV. Description of Community Health Needs Addressed by KFH-Panorama City and Antelope Valley**
 - A. Access to Care
 - B. Economic Security
 - C. Mental and Behavioral Health
 - D. Obesity/HEAL/Diabetes
 - E. Oral Health
 - F. Broader Health Needs

- V. 2018 Year-End Results for KFH- Panorama City and Antelope Valley**
 - A. 2018 Community Benefit Programs Financial Resources Provided by KFH-Panorama City and Antelope Valley
 - B. 2018 examples of KFH-Panorama City and Antelope Valley Grants and Programs Addressing Selected Health Needs

I. Introduction and Background

A. About Kaiser Permanente

Founded in 1942 to serve employees of Kaiser Industries and opened to the public in 1945, Kaiser Permanente is recognized as one of America's leading health care providers and nonprofit health plans. We were created to meet the challenge of providing American workers with medical care during the Great Depression and World War II, when most people could not afford to go to a doctor. Since our beginnings, we have been committed to helping shape the future of health care. Among the innovations Kaiser Permanente has brought to U.S. health care are:

- Prepaid health plans, which spread the cost to make it more affordable
- A focus on preventing illness and disease as much as on caring for the sick
- An organized, coordinated system that puts as many services as possible under one roof—all connected by an electronic medical record

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals (KFH), Kaiser Foundation Health Plan (KFHP), and physicians in the Permanente Medical Groups. Today we serve more than 12 million members in nine states and the District of Columbia. Our mission is to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Care for our members and patients is focused on their Total Health and guided by their personal physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

B. About Kaiser Permanente Community Health

For more than 70 years, Kaiser Permanente has been dedicated to providing high-quality, affordable health care services and to improving the health of our members and the communities we serve. We believe good health is a fundamental right shared by all and we recognize that good health extends beyond the doctor's office and the hospital. It begins with healthy environments: fresh fruits and vegetables in neighborhood stores, successful schools, clean air, accessible parks, and safe

playgrounds. Good health for the entire community requires equity and social and economic well-being. These are the vital signs of healthy communities.

Better health outcomes begin where health starts, in our communities. Like our approach to medicine, our work in the community takes a prevention-focused, evidence-based approach. We go beyond traditional corporate philanthropy or grantmaking to pair financial resources with medical research, physician expertise, and clinical practices. Our community health strategy focuses on three areas:

- Ensuring health access by providing individuals served at KP or by our safety net partners with integrated clinical and social services;
- Improving conditions for health and equity by engaging members, communities, and Kaiser Permanente's workforce and assets; and
- Advancing the future of community health by innovating with technology and social solutions.

For many years, we've worked side-by-side with other organizations to address serious public health issues such as obesity, access to care, and violence. We've conducted Community Health Needs Assessments to better understand each community's unique needs and resources. The CHNA process informs our community investments and helps us develop strategies aimed at making long-term, sustainable change—and it allows us to deepen the strong relationships we have with other organizations that are working to improve community health.

C. Purpose of the Report

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California have annually submitted to the Office of Statewide Health Planning and Development (OSHPD) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the 2018 year-end community benefit reporting regulations under California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

II. Overview and Description of Community Benefit Programs Provided

A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego, San Francisco, San Jose, San Leandro, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2018, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$1,220,499,099 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Tables A and B.

Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

Table A – Total Community Benefits Provided in 2018 across California KFH

Medical Care Services for Vulnerable Populations	
Medi-Cal shortfall ¹	\$740,302,826
Charity care: Medical Financial Assistance Program ²	\$252,514,999
Grants and donations for medical services ³	\$24,632,288
Subtotal	\$1,017,450,114
Other Benefits for Vulnerable Populations	
Watts Counseling and Learning Center ⁴	\$3,171,145
Educational Outreach Program	\$977,755
Summer Youth and INROADS programs ⁵	\$3,423,227
Grants and donations for community-based programs ⁶	\$30,937,535
Community Benefit administration and operations ⁷	\$12,672,094
Subtotal	\$51,181,755
Benefits for the Broader Community⁸	
Community health education and promotion programs	\$1,028,815
Kaiser Permanente Educational Theatre	\$5,732,278
Community Giving Campaign administrative expenses	\$656,149
Grants and donations for the broader community ⁹	\$3,975,643
National board of directors fund	\$742,683
Subtotal	\$12,135,568
Health Research, Education, and Training	
Graduate Medical Education	\$83,120,684
Non-MD provider education and training programs ¹⁰	\$24,019,233
Grants and donations for the education of health care professionals ¹¹	\$1,706,941
Health research	\$30,884,804
Subtotal	\$139,731,662
TOTAL COMMUNITY BENEFITS PROVIDED IN 2018	\$1,220,499,099

TABLE A ENDNOTES

- 1 Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- 2 Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance and Indigent Care programs on a cost basis.
- 3 Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- 4 Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
- 5 Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or a related denominator such as the number of Summer Youth students hired.
- 6 Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- 7 The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- 8 Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or health education programs.
- 9 Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- 10 Amount reflects the net expenditures for health professional education and training programs.
- 11 Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

Table B – Community Benefits Provided in 2018 by KFH Service Area

NORTHERN CALIFORNIA HOSPITALS		SOUTHERN CALIFORNIA HOSPITALS	
Antioch	\$32,394,786	Anaheim	\$42,524,980
Fremont	\$14,061,863	Baldwin Park	\$27,713,466
Fresno	\$11,163,875	Downey	\$40,855,894
Manteca	\$30,660,309	Fontana	\$69,928,344
Modesto	\$17,944,158	Irvine	\$16,693,413
Oakland	\$53,802,561	Los Angeles	\$48,562,408
Redwood City	\$16,822,970	Moreno Valley	\$13,225,236
Richmond	\$35,849,979	Ontario	\$17,190,388
Roseville	\$50,946,592	Panorama City	\$36,968,238
Sacramento	\$85,057,853	Riverside	\$34,701,604
San Francisco	\$35,547,422	San Diego (2 Hospitals)	\$45,996,597
San Jose	\$29,984,480	South Bay	\$27,798,856
San Leandro	\$40,469,133	West Los Angeles	\$37,153,326
San Rafael	\$17,905,752	Woodland Hills	\$25,520,517
Santa Clara	\$48,816,820		
Santa Rosa	\$35,993,701		
South Sacramento	\$63,545,863		
South San Francisco	\$16,389,599		
Vacaville	\$28,202,916		
Vallejo	\$43,466,531		
Walnut Creek	\$26,638,672		
Northern California Total	\$735,665,834	Southern California Total	\$484,833,265

B. Medical Care Services for Vulnerable Populations

For the purpose of this plan, KFH has quantified the unreimbursed costs of medical services provided in its hospitals to the underinsured and uninsured through government programs funded at the federal and state levels as well as Kaiser Permanente’s own charity care programs. Government-funded programs include Medi-Cal Managed Care, Medi-Cal Fee-For-Service, and Healthy Families Program. KFH provides charity care through its Charitable Health Coverage and Medical Financial Assistance programs. Services provided to prepaid Medicare, Major Risk Medical Insurance Program (MRMIP), and Access for Infants and Mothers (AIM) beneficiaries are not reported.

C. Other Benefits for Vulnerable Populations

Watts Counseling and Learning Center (SCAL)

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, inner-city families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

Educational Outreach Program (SCAL)

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

Youth Employment Programs (NCAL and SCAL)

Youth workforce programs focus on providing underserved diverse students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, enhancing the future diversity of the health care workforce.

D. Benefits for the Broader Community

Community Health Education and Health Promotion Programs (NCAL and SCAL)

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community groups, community clinics, libraries, nonprofit organizations, cable television channels, and schools.

Kaiser Permanente Educational Theatre (NCAL and SCAL)

Since 1986, KPET has been using live theatre, music, comedy, and drama to inspire children, teens, and adults to make healthier choices and better decisions about their well-being. Its award-winning programs are as entertaining as they are educational and were developed with the advice of teachers, parents, students, health educators, medical professionals, and professional theatre artists. Professional actors who are also trained health educators deliver all performances and workshops. KPET programs share health information and develop individual and community knowledge about leading healthier lives. KPET is provided free of charge to schools and the general community. In addition to performances and classroom workshops, KPET supplies schools and organizations with supplementary educational materials - including workbooks, parent and teacher guides, and student wallet cards - to reinforce the messages presented in the programs.

E. Health Research, Education, and Training Programs

Graduate Medical Education (GME)

The mission of Kaiser Permanente GME is to recruit and prepare the physician workforce of the 21st century by optimizing the unique clinical and educational opportunities within our integrated model of care, which is now considered the gold standard for improving the entire U.S. health care system. Residents trained in our healthcare settings utilize technology to provide evidence-based, patient-centered care in a team-based model, employ population management strategies, and cultivate their skills in cultural sensitivity, effective communication and leadership. As part of their training, residents participate in rotations at school-based health centers, community clinics, and homeless shelters.

Non-MD Provider Education and Training Programs

Kaiser Permanente provides education, training, residences, internships, and/or scholarships and stipends for non-physician health care professionals in nursing, pharmacy, physical therapy, psychology, and radiology. This includes Northern California Region's Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from under-represented communities and diverse backgrounds with an awareness of career opportunities as a physician.

Health Research

Kaiser Permanente conducts, publishes, and disseminates high-quality epidemiological and health services research to improve health and medical care throughout our communities. Our Division of Research, Department of Research & Evaluation (NCAL), Department of Research and Evaluation (SCAL), Kaiser Foundation Research Institute, and Nursing Research Programs deploy a wide range of research methods, including clinical research, health care services research, and epidemiological and translational studies on health care that are generalizable and broadly shared, helping build a knowledge base that improves health and health care services.

III. KFH-Panorama City and Antelope Valley Community Served

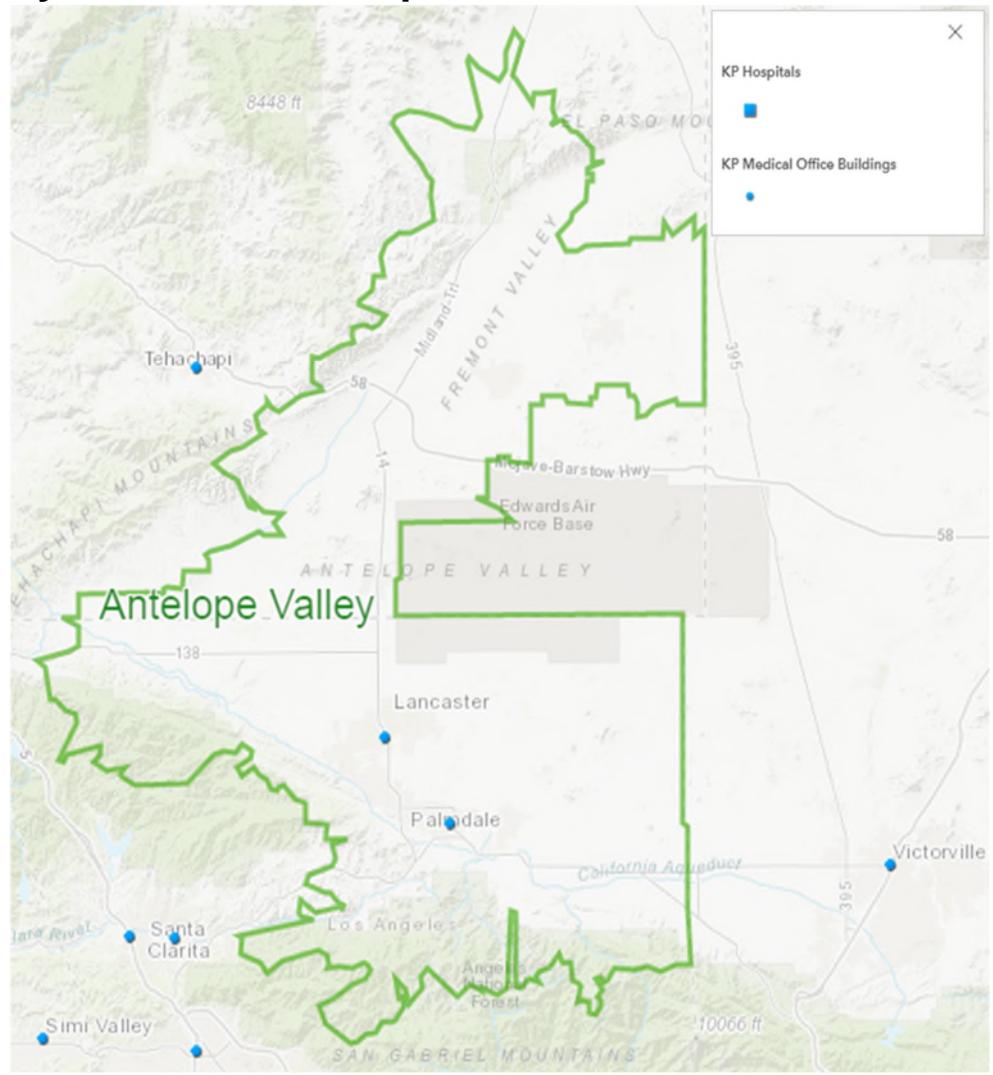
A. Kaiser Permanente's definition of community served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

B. Map and description of community served

The KFH-Panorama City and Antelope Valley service area includes the San Fernando, Santa Clarita, and Antelope valleys. The San Fernando Valley includes Arleta, Granada Hills, Lakeview Terrace, Mission Hills, North Hills, North Hollywood, Northridge, Pacoima, Panorama City, San Fernando, Sepulveda, Sherman Oaks, Sunland, Sun Valley, Sylmar, Toluca Lake, Tujunga, and Van Nuys. The Santa Clarita Valley includes Canyon Country, Castaic, Newhall, Santa Clarita, Saugus, Stevenson Ranch, Val Verde, and Valencia. The Antelope Valley includes Acton, Lake Hughes, Lancaster, Little Rock, Llano, Palmdale, and Pearblossom.

KFH-Antelope Valley Service Area Map



C. Demographic profile of the community served

The following tables include race, ethnicity, and additional socioeconomic data for the KFH-Panorama City and Antelope Valley service area. Please note that "race" categories indicate "non-Hispanic" population percentage for Asian, Black, Native American/Alaska Native, Pacific Islander/Native Hawaiian, Some Other Race, Multiple Races, and White. "Hispanic/Latino" indicates total population percentage reporting as Hispanic/Latino.

Panorama City Service Area Demographics

Race/Ethnicity		Socioeconomic	
Total Population	1,232,358	Living in Poverty (<100% Federal Poverty Level)	16.36%
Asian	8.78%	Children in Poverty	22.78%
Black	3.73%	Unemployment	4.1%
Hispanic/Latino	51.47%	Uninsured Population	16.03%
Native American/Alaska Native	0.17%	Adults with No High School Diploma	22.30%
Pacific Islander/Native Hawaiian	0.13%		
Some Other Race	0.26%		
Multiple Races	2.26%		
White	33.19%		

Antelope Valley Service Area Demographics

Race/Ethnicity		Socioeconomic	
Total Population	424,496	Living in Poverty (<100% Federal Poverty Level)	21.99%
Asian	3.69%	Children in Poverty	29.93%
Black	14.61%	Unemployment	4.4%
Hispanic/Latino	45.64%	Uninsured Population	12.77%
Native American/Alaska Native	0.31%	Adults with No High School Diploma	21.70%
Pacific Islander/Native Hawaiian	0.15%		
Some Other Race	0.24%		
Multiple Races	2.58%		
White	32.77%		

IV. Description of Community Health Needs Addressed by KFH-Panorama City and Antelope Valley

The following are the health needs that KFH-Panorama City and Antelope Valley is addressing during the 2017-2019 Implementation Strategy Period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the 2019 CHNA Report and 2017-2019 Implementation Strategy Report at: <http://www.kp.org/chna>.

A. Access to Care

Access to routine and consistent health care is an important determinant of health. It is critical not only for early detection and treatment of illnesses, but also for accessing preventive measures that include physical examinations, immunizations, screenings and health education. Access to health care is impacted by including insurance status, economic status, the number of health care providers and clinics, geographic location and their hours of business. Access to care was rated by the community as the fifth highest health need in the service area. Additionally, 21.6% of the population in this service area is uninsured: 17.7% are uninsured in Antelope Valley; 22.9% are uninsured in Panorama City. Lack of insurance, unaffordable medical visits and lack of primary and specialty care providers are stated as barriers to accessing health care by the community. Furthermore, the community mentioned that people cannot afford to take time off work and cannot visit physicians, as few clinics are open outside of regular business hours. Other barriers include lack of knowledge of existing insurance programs and poor transportation. The community indicated that despite the Affordable Care Act, expansion of Medi-Cal, and the establishment of the health insurance market exchange, some populations such as the undocumented continue to have little means for coverage. Many persons do not qualify for Medi-Cal and cannot afford the insurance packages offered. Navigation is also a problem.

B. Economic Security

Poverty is an important social determinant of health and a barrier to meeting basic needs, including access to healthy foods, housing, and health care. For 2014, the federal poverty level (FPL) for one person was an annual income of \$11,670 and for a family of four was \$23,850. Compared to California (36.4%), the service area of KFH – Panorama City (40.3%) has a higher population living in poverty (200% below the federal poverty level - FPL). A higher percentage of people reside in poverty in Antelope Valley (45.7%) as compared to 38% in Panorama City. In addition, poverty is associated with decreased access to education (e.g. lower educational attainment) and employment opportunities (e.g. increased unemployment rates). Children between 0 and 17 years of age who live below 100% FPL face greater barriers than adults as it impacts the parent's ability to access health services, affordable housing, and healthy food that impacts the overall health of a child. A higher percentage of

children in poverty reside in the KFH – Panorama City service area (25.0%) than the state (22.7%) with Antelope Valley displaying a higher rate (28.9%) than Panorama City (23.4%). Community stakeholders point out there were limited opportunities for quality education to build job skills which reduces job opportunities that, in turn, put residents at risk for homelessness. There is an issue is a lack of affordable housing and shelters to temporarily house the homeless, forcing them to the streets.

C. Mental and Behavioral Health

Mental health is the state of well-being in which every individual realizes his or her own potential, can cope with normal stresses of life, and is able to contribute to his or her community. Mental health includes not only the absence of negative mental health states (e.g., anxiety, depression, etc.) but also the presence of positive mental health states (e.g., satisfaction, self-worth, etc.). Mental illness is a common cause of disability. Untreated disorders may leave individuals at-risk for substance abuse, self-destructive behavior, and suicide. In the KFH – Panorama City service area, 18.1% of adults reported needing mental health care. Adults also reported being mentally unhealthy 3.7 days out of each month. Additionally, 15% of Medicare beneficiaries have been diagnosed with depression, compared to 13.4% in the state. There are not sufficient numbers of mental health providers in the area. While California has 157 mental health providers per 100,000 population, KFH – Panorama City's service area has 147 per 100,000 population: 141.4 per 100,000 in Antelope Valley; 149 per 100,000 in Panorama City. The rate for tobacco use for the service area (12.2%) is lower than the state (12.8%): 12.4% in Antelope Valley; 12.1% in Panorama City. Access to liquor stores may increase the likelihood of tobacco and alcohol use in the KFH – Panorama City service area: 8.81 stores per 100,000 population in Antelope Valley; 12.26 stores per 100,000 population in Panorama City.

D. Obesity/HEAL/Diabetes

Being overweight or obese affects a wide range of health issues and are major risk factors for diabetes, cardiovascular disease, and other chronic diseases. The majority of health outcomes for KFH – Panorama City's service area that do not meet California's benchmarks are conditions that can be associated with obesity. There are high rates of overweight and obesity among adults and teens in the service area. This may have an impact on the high rates of chronic diseases identified in the service area. More than 36% of adults in the service area are overweight and approximately 20% of all youth are overweight. Diabetes is the fifth leading cause of death in Los Angeles County. The rate of diabetes among adults in the service area of KFH – Panorama City has steadily increased between 2004 and 2011 and it now surpasses the state rate (8.1%): 8.5% in Antelope Valley; 8.4% in Panorama City. Diabetes is a condition that when managed can prevent ER visits or hospitalizations. The diabetes hospitalization rate in the service area is 8.0 per 10,000 population. This rate is lower than the county (11.1) or state (10.4) rate of hospitalizations for diabetes. Community members stated many residents do not know enough about eating healthy and are likely to purchase food from fast food restaurants as this is cheaper than healthy food

options from supermarkets. They indicated there are an inadequate number of grocery stores and locations for physical activity in Antelope Valley.

E. Oral Health

Dental (oral) health is an essential part of complete overall health. Many residents of the KFH – Panorama City service area are low-income, as indicated by nearly 30% of the population receiving Medi-Cal coverage. The community stressed that dental health is very expensive and there is lack of dental coverage for adults. Residents also noted that there is a lack of timely access to specialists for dental health for the uninsured. Approximately 20% of residents have no health insurance, and of these, more than 45% of adults have no dental coverage. More adults in the service area report poorer dental health than the state, as evidenced by removal of six or more of their permanent teeth: 11.9% in Antelope Valley; 11.6% in Panorama City. Furthermore, approximately 35% of the adult population report not having any recent dental exam, compared to 30.5% in California. Among children, a higher percentage of youth, 19.6%, have not visited a dentist in a year in Antelope Valley compared to the state at 18.5%. Additionally, approximately 44.4% of adults in the service area have no dental insurance, higher than the state's 40.9%: 44.5% in Antelope Valley; 44.3% in Panorama City. Unsafe drinking water may increase the risk of poor oral health. Within this area, more individuals, (3.1% to 4.4%) than in the state (2.7%), are exposed to unsafe drinking water. Due to this, people may purchase more soda to drink as shown in their spending about 3.7% of their household expense on soda.

F. Broader Health Needs

Kaiser Foundation Hospitals, which includes 38 licensed hospital facilities as of 2016, has identified a number of significant needs in addition to those identified above through the CHNA process that we are committed to addressing as part of an integrated health care delivery system. These needs, which are manifest in each of the communities we serve, include 1) health care workforce shortages and the need to increase linguistic and cultural diversity in the health care workforce and 2) access to and availability of robust public health and clinical care data and research. Supporting a well-trained, culturally competent and diverse health care workforce helps ensure access to high-quality care. This activity is also essential to making progress in the reduction of health care disparities. Individuals trained through these workforce training programs are able to seek employment with Kaiser Permanente entities or other health care providers in our communities. Deploying a wide range of research methods contributes to building general knowledge for improving health and health care services, including clinical research, health care services research, and epidemiological and translational studies on health care that are generalizable and broadly shared. Conducting high-quality health research and disseminating findings from it increases awareness of the changing health needs of diverse communities, addresses health disparities, and improves effective healthcare and outcomes.

V. 2018 Year-End Results for KFH-Panorama City and Antelope Valley

A. 2018 Community Benefit Financial Resources Provided by KFH-Panorama City and Antelope Valley

Total Community Benefit expenditures are reported as follows:

- Quantifiable Community Benefit such as facility use and in-kind donations are included if funded by KFH, provided in a KFH facility, or are part of a KFH Community Benefit Plan.
- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported, as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts were not available by hospital service area, then regional expenses were allocated proportionally on the basis of KFHP membership or other quantifiable data, such as the number of Kaiser Permanente Educational Theatre performances presented or Summer Youth students employed within each hospital area's community at large.

Table C: KFH-Panorama City and Antelope Valley 2018 Year-End Community Benefit Expenditures

	2018 Totals
Medical Care Services for Vulnerable Populations	
Medi-Cal shortfall ¹	\$26,176,643
Charity care: Medical Financial Assistance Program ²	\$6,915,210
Grants and donations for medical services ³	\$273,617
Subtotal	\$33,365,470
Other Benefits for Vulnerable Populations	
Summer Youth and INROADS programs ⁵	\$114,195
Grants and donations for community-based programs ⁶	\$529,103
Community Benefit administration and operations ⁷	\$586,918
Subtotal	\$1,230,216
Benefits for the Broader Community⁸	
Community health education and promotion programs	\$89,153
Kaiser Permanente Educational Theatre	\$496,983
Community Giving Campaign administrative expenses	\$14,647
Grants and donations for the broader community ⁹	\$125,156
National board of directors fund	\$26,459
Subtotal	\$752,398
Health Research, Education, and Training	
Non-MD provider education and training programs ¹⁰	\$782,929
Grants and donations for health research, education, and training ¹¹	\$79,946
Health research	\$757,279
Subtotal	\$1,620,154
Total Community Benefits Provided	\$36,968,238

TABLE C ENDNOTES

- ¹ Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- ² Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance and Indigent Care programs on a cost basis.
- ³ Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁴ Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
- ⁵ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or a related denominator such as the number of Summer Youth students hired.
- ⁶ Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁷ The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- ⁸ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or health education programs.
- ⁹ Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ¹⁰ Amount reflects the net expenditures for health professional education and training programs.
- ¹¹ Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

B. 2018 Examples of KFH-Panorama City and Antelope Valley Activities Addressing Selected Health Needs

All Kaiser Foundation Hospitals (KFH) carefully consider the evidence-base when determining which goals, strategies, and related activities would be most effective in addressing priority health needs. It's anticipated that successful implementation of key activities (programs, grants, collaboration, and/or in-kind assets), tied to key goals and strategies, can contribute toward improving the priority health needs in the community. For information on the goals and strategies that were selected for each health need, please refer to the KFH-Panorama City Implementation Strategy Report, posted on the internet at <http://www.kp.org/chna>.

Mechanisms for monitoring progress are tailored to each activity and may include the collection and documentation of tracking measures such as number of grants made, number of dollars spent, number of people reached/served, and number and role of KFH volunteers. KFH also conduct evaluation of larger grant initiatives to understand both progress and outcomes. In addition to internal monitoring and evaluation, KFH requires grantees to propose, track, and report outcomes of the projects for which they have received funding.

The below tables provide highlights for a select number of programs, grants, collaboration and/or assets that aims to address the identified health needs for KFH-Los Angeles. The examples provided below are illustrations and not an exhaustive list. Where appropriate, summative information is provided for programs that have been implemented in multiple years. The total number and amount of paid grants to address a health need include those that are awarded to organizations providing programs serving the KFH-Los Angeles service area and may also serve other KFH service areas. Grant examples denoted with (~) provide services and/or programs in multiple Kaiser Foundation Hospital service areas. Grant examples denoted with (*) were distributed from the Kaiser Permanente Southern California Charitable Contribution Fund, a Donor Advised Fund (DAF) administered by the California Community Foundation; accordingly, grant amounts were not included in the community benefit totals for 2018 (Tables B and C). For individual grant examples spanning two years (2017-2018), the cited payment amount represents the total dollars paid over the two-year time period. In addition to the below examples, which address specific health needs, Kaiser Permanente, Southern California implements additional community programs that address multiple health needs:

- Educational Theatre brings free, live theatrical programs to schools and communities. The programs are designed to inspire children, teens and adults to make healthier choices and informed decisions about their health by focusing on topics such as health reading and literacy, conflict management, healthy eating and active living, bullying, and sexually transmitted infections. All performances are delivered by professional actors who are also trained health educators. In 2019, Educational Theater provided 123 events in 27 schools in the KFH-Panorama City communities, reaching 11,694 youth and 629 adults. In 2019, Educational Theater provided 38 events in 15 schools in the KFH-Antelope Valley communities, reaching 5,580 youth and 249 adults.

Need	Summary of impact	Examples of most impactful efforts
Access to Care	<p><i>During 2018, Kaiser Permanente paid 13 grants, totaling \$345,981, addressing the priority health need in the KFH-Panorama City and Antelope Valley service areas. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 5 grants, totaling \$1,431,667 that address this need.</i></p>	<p><u>Providing Affordable Healthcare</u> In 2018, KFH-Panorama City and Antelope Valley provided \$26,176,643 in medical care services to 48,083 (both health plan members and non-members) and \$6,915,210 in medical financial assistance (MFA) for 9,160 beneficiaries.</p> <hr/> <p><u>Building Primary Care Capacity~</u> The California Primary Care Association (CPCA) provides education, training, and advocacy to their member community health centers to best serve their low-income, underserved, and diverse patients. In 2018, Kaiser Permanente paid \$126,666 to CPCA to:</p> <ul style="list-style-type: none"> • Hold statewide convenings and conferences and topic-specific peer networks to support over 1,200 California community health centers. • Provide 90 in-person and web-based trainings to over 4,400 attendees and 2,890 individual instances of technical assistance. <hr/> <p><u>Preserving and Expanding California Coverage Gains~</u> Insure the Uninsured Project (ITUP) works to preserve and expand access to health care and coverage in California and to reduce access barriers for uninsured and underinsured populations. Over two years (2017-2018), Kaiser Permanente paid \$150,000 to ITUP to:</p> <ul style="list-style-type: none"> • Conduct and disseminate health policy research. • Convene 13 regional statewide work groups to provide attendees with real-time updates on state and federal health care policy issues, emerging issues, and local collaboration opportunities. • Provide technical assistance to safety net providers and other stakeholders navigating health reform challenges. • Serve as a bridge between health policy and the health care sector to reach 19 million Californians.

Need	Summary of impact	Examples of most impactful efforts
		<p data-bbox="888 256 1528 289"><u>Increasing Access to Services in SPA 1 and 2</u></p> <p data-bbox="888 289 1890 386">Los Angeles Family Housing is the largest affordable housing and supportive services provider in SPA 2. In 2018, Kaiser Permanente paid \$10,000 to support LAFH's efforts to:</p> <ul data-bbox="888 386 1917 824" style="list-style-type: none"> <li data-bbox="888 386 1917 557">• Facilitate access to care by referral and transportation for 100% of enrolled participants according to their assessed needs, with at least 1,500 participating in the VI-SPDAT needs assessment, working with a Housing Navigator to create an Individualized Housing Plan, connecting to supportive services, and moving into permanent homes. <li data-bbox="888 557 1917 654">• To provide 500 participants with a face-to-face health care treatment appointment, initial exam, evaluation and enrollment in mainstream benefits and referral to receive specialized care as needed. <li data-bbox="888 654 1917 824">• To conduct field-based medical support with the provision of diagnoses and initial care to program participants on the street and to engage approximately 25% of the 7,459 and 4,559 homeless residents in SPA 2 and SPA 1 through outreach and started on the path to improved health, permanent homes, and long-term stability.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Increasing Access to Care via KP Assets:</u> Our core functions across KP are using their assets to drive Access to Care in the KFH Panorama City service area. For example:</p> <ul style="list-style-type: none"> • KFH-Panorama City continued its Board Placement Program to engage providers in serving on nonprofit organization or university boards of directors where they share best practices, expert knowledge, and provide governance support. In 2018, 6 senior leaders held Board positions at 2 FQHC's, 1 mental health provider, 1 community clinic poverty relief organization, 1 community collaborative organization, and 1 university focused on workforce development. The senior leaders shared clinical practice guidelines and led their Quality Improvement or strategic planning committees. • KFH-Panorama City partnered with Maclay Middle School in the San Fernando Valley and Gifford C Cole Middle School in the Antelope Valley to provide the Hippocrates Circle physician mentoring program to over 95 under-represented, diverse students. • KFH-Panorama City also provided the Medical Exploring 8-month health career exploration program to 89 underserved, diverse high school students from over 50 High Schools in the San Fernando and Antelope Valleys
Economic Security	<i>During 2018, Kaiser Permanente paid 8 grants, totaling \$122,500, addressing the priority health need in the KFH-Panorama City and Antelope Valley service areas.</i>	<p><u>Building the Capacity of Small Businesses</u></p> <p>Kaiser Permanente promotes local economic development and enhances economic opportunity by helping to strengthen small business capacity. The Inner-City Capital Connections (ICCC) Program is an initiative that builds the capacity of local business located in economically underserved areas to access capital (financing) and grow their business. In 2016 KFH-Panorama City joined this initiative. To date, 299 businesses have participated across the LA county initiative; 65% of participants are minority owned and 52% of participants are women owned.</p>

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Contracting Social Enterprises</u> Social enterprises are competitive, revenue-generating businesses with a clear social mission to hire and provide training to people who are striving to overcome employment barriers including homelessness, incarceration, substance abuse, mental illness, and limited education. Social enterprises provide a real paying job and often provide wraparound services that help employees build skills and stabilize their lives. Kaiser Permanente supports these businesses by identifying and creating contractual relationships. Over two years (2017-2018), KFH-Panorama City contracted with the social enterprise Goodwill Industries for printing services.</p> <hr/> <p><u>Building Safety Net Provider Capacity~*</u> The Charles Drew University of Medicine & Science’s program works to alleviate the financial burden of undergraduate and graduate education that can prevent low socio-economic students from completing their education. Recipients of these scholarships are required to work in the safety net for a period of 2 years following graduation. Over two years (2017-2018), Kaiser Permanente paid \$666,667 to the university to:</p> <ul style="list-style-type: none"> • Award eight students a total of \$215,833 in scholarships. • Award 12 additional scholarships ranging from \$3,750 to \$14,833 to students in the programs of nursing, family nurse practitioner, physician assistant, or school of medicine. <hr/> <p><u>Developing Workforce Pipeline for the Safety Net~*</u> The Community Clinic Association of Los Angeles County (CCALAC) aims to increase and develop the safety net health care workforce through a pipeline initiative. In 2018, Kaiser Permanente paid \$250,000 to CCALAC to:</p> <ul style="list-style-type: none"> • Implement at least two student exposure programs, training rotations and experiential learning opportunities within member clinics annually for up to 40 students. • Pilot a Nurse Practitioner Residency program that will provide 10 new graduates with a residency placement in five member clinics annually. • Develop an allied health training program to provide resources, trainings, and toolkits to strengthen clinic recruitment, onboarding, and retention efforts.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Training Leaders in Service of Community Health~</u> The Los Angeles Albert Schweitzer Fellowship (ASF) program aims to reduce disparities in health and healthcare by developing "leaders in service" who are dedicated to helping underserved communities. ASF selects Fellows from diverse universities and disciplines (i.e. medicine, dentistry, pharmacy, occupational therapy, psychology, public health, law, social work, etc.) annually to participate in the yearlong service project and awards each Fellow with a stipend of \$2,500. Over two years (2017-2018 fellowship class), Kaiser Permanente paid \$90,000 to ASF to:</p> <ul style="list-style-type: none"> • Recruit and train nine Fellows for the 2017-2018 fellowship class. • Support the 2017-2018 fellowship class to develop a plan of action and implement a community project to address local unmet health needs. • Review and prepare for the 2018-2019 fellowship class by selecting eight Fellows for year two. <hr/> <p><u>Increasing Latino Medical School Applicants in California~</u> The Latino Physicians of California (LPOC)/MiMentor Partnership supports current and future Latino physicians through education, advocacy, and health policy. This is a culturally responsive mentoring program to increase underrepresented in medicine (UIM) applicants in California. LPOC will expand the Medical School Ready Program to increase the medical school readiness of UIM students through a year-long mentorship workshop series, supporting applicants through the entire medical school application process. In 2018, Kaiser Permanente paid \$25,000 to LPOC to:</p> <ul style="list-style-type: none"> • Enroll 45 UIM undergraduate and post-graduate students from Southern California into the Medical School Ready Series. • Enroll and train 45 physician mentors/coaches/advisors to mentor UIM medical school applicants.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Raising Awareness of the California Earned Income Tax Credit-</u> Golden State Opportunity (GSO) leads and supports efforts related to economic security such as job creation, community development, and distribution of benefits. In 2018, Kaiser Permanente paid \$75,000 to GSO to:</p> <ul style="list-style-type: none"> • Support GSO’s efforts to expand its innovative California Earned Income Tax Credit (Cal EITC) outreach and education. • Inform 250,000 low-income workers on Cal EITC eligibility and benefits through digital advertising, peer-to-peer text messaging, and grassroots outreach. • Train 25 community partners on smart digital targeting, community messaging, and peer-to-peer text messaging to outreach and engage in the Cal EITC campaign.
<p>Mental and Behavioral Health</p>	<p><i>During 2018, Kaiser Permanente paid 16 grants, totaling \$368,626, addressing the priority health need in the KFH-Panorama City and Antelope Valley service areas. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay</i></p>	<p><u>Strengthening Mental Health Policies and Practices in Schools-</u> Children Now educates policymakers, school district leaders, and other key stakeholders about best practices and policy solutions to address suspension and expulsion policies that disproportionately impact students of color, improve school climate, and increase students’ access to mental health services. Over two years (2017-2018), Kaiser Permanente paid \$150,000 to Children Now to:</p> <ul style="list-style-type: none"> • Inform over 200 key legislators and stakeholders. • Support the California Department of Education in the development of the Whole Child Resource Map. • Lead committees for both the State School Attendance Review Board and the Superintendent’s Mental Health Policy Workgroup.

Need	Summary of impact	Examples of most impactful efforts
	<p><i>2 grants, totaling \$80,000 that address this need.</i></p>	<p><u>Improving Services for Human Trafficking Survivors-</u> The Coalition to Abolish Slavery and Trafficking (CAST) expands services to improve health outcomes for trafficking victims in Los Angeles County. CAST coordinates a continuum of care for trafficking victims by combining social, medical, and legal services with leadership and advocacy. In 2018, Kaiser Permanente paid \$75,000 to CAST to:</p> <ul style="list-style-type: none"> • Coordinate Whole Person Care services, including housing, food, medical, mental health, legal, education, and employment for 100 human trafficking survivors. • Educate and advocate with policymakers, county officials, and community leaders on how to expand or improve access to emergency and permanent housing for victims. <hr/> <p><u>Building Mental Health First Aid Skills in Service Providers*</u> Mental Health America of Los Angeles (Antelope Valley) Mental Health First Aid project reduces mental health stigma by conducting trainings with 240 diverse providers serving the homeless populations. In 2018, Kaiser Permanente paid \$40,000 to MHALA to:</p> <ul style="list-style-type: none"> • Provide 24 Mental Health First Aid trainings addressing types and signs of mental illness and substance abuse disorders. • Train and certify up to 240 participants in Mental Health First Aid.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Improving Maternal Mental Health in the Antelope Valley</u> The Children’s Center of Antelope Valley received funding on behalf of the LA County Department of Mental Health Antelope Valley Health Neighborhood which is a coalition of health and mental health providers; public health and substance use disorder treatment providers, along with a variety of social service and community support agencies who joined together to improve the health and wellness of the Antelope Valley. In 2018, Kaiser Permanente paid \$15,000 to the Children’s Center of Antelope Valley to create the Antelope Valley Maternal Mental Health Network to:</p> <ul style="list-style-type: none"> • Conduct maternal health analysis in the AV consisting of identification and outreach to at least 10 agencies Provide training, outreach and awareness presentations to at least 40 trainees including medical and mental health providers • Provide training, outreach and awareness presentations to at least 5 non-clinical groups • Implement group intervention and create at least 4 community-based groups
<p>Obesity / HEAL/ Diabetes</p>	<p><i>During 2018, Kaiser Permanente paid 29 grants, totaling \$1,518,451, addressing the priority health need in the KFH-Panorama City and Antelope Valley service areas. In addition, a portion of money managed by a donor advised fund at California Community</i></p>	<p><u>Improving Access to Nutritious Foods~*</u> California Food Policy Advocates (CFPA) is a statewide policy and advocacy organization that aims to improve the health and well-being of low-income Californians by increasing their access to nutritious, affordable food and reducing food insecurity. In 2018, Kaiser Permanente paid \$212,500 to CFPA to:</p> <ul style="list-style-type: none"> • Lead the implementation workgroup for the Supplemental Drinking Water EBT benefit for approximately 40,000 Cal-Fresh households in Kern County. • Lead the implementation workgroup for the Cal-Fresh Fruit and Vegetable EBT pilot project for Southern California retailers.

Need	Summary of impact	Examples of most impactful efforts
	<p><i>Foundation was used to pay 6 grants, totaling \$1,236,111 that address this need.</i></p>	<p><u>Fighting Food Insecurity~</u> California Association of Food Banks' (CAFB) Farm to Family program's goal is to improve health food access by providing fresh produce to food banks, CalFresh outreach and enrollment, advocacy to support anti-hunger policies, and technical assistance to members. In 2018, Kaiser Permanente paid \$95,000 to CAFB to:</p> <ul style="list-style-type: none"> • Distribute 250,000 pounds of subsidized fresh fruits and vegetables to 11-member food banks. • Maintain the State Emergency Food Assistance Program to provide food and funding of emergency food to food banks. <hr/> <p><u>Creating Healthier School Environments</u> As part of Southern California Community Benefit's Thriving School Partnership Grants (TSPG) which focuses on improving healthy eating, physical activity, and school climate of K-12 schools including many policy, systems, and environment changes. Over two years (2017-2018), Kaiser Permanente paid \$90,000 to the Palmdale School District to:</p> <ul style="list-style-type: none"> • Develop and adopt district-wide healthy eating and active living (HEAL) strategies targeting students and staff including Smarter Lunchroom strategies at all 27 school sites. • Align School Wellness Policy with Local Control and Accountability Plan (LCAP). • Have four schools adopt and implement physical activity and healthy eating strategies targeting students, staff and teachers including brain breaks, healthy fundraisers, Active Recess program, and parent nutrition classes.

Need	Summary of impact	Examples of most impactful efforts
		<p data-bbox="888 256 1503 289"><u>Increasing Healthy Eating and Active Living</u></p> <p data-bbox="888 289 1864 354">Our core functions across KP are using their assets to drive Healthy Eating Active Living. For example:</p> <ul data-bbox="888 354 1908 893" style="list-style-type: none"> <li data-bbox="888 354 1908 519">• In 2018, KFH-Panorama City hosted a weekly farmer's market that was open to the public providing access to largely locally-grown fruits and vegetables, accepting WIC and CalFresh electronic benefit transfers as well as educating the public on the benefits of healthy eating and active living. <li data-bbox="888 519 1908 893">• As part of the Thriving Schools Initiative, a community based effort to improve healthy eating, physical activity and school climate in K-12 schools in Kaiser Permanente's service areas, primarily through a focus on policy, systems and environmental changes that support healthy choices and a positive school climate, KFH-Panorama City Environmental Services and Facilities teams volunteered to clear land, trim trees, plant drought tolerant plants, lay down ground cover, and donate seating with shade to create a Staff Wellness Garden at San Fernando Middle School for over 40 school staff and several nurses and employees volunteered to help clear soil and put together planter boxes for a student teaching garden to be used for their horticulture program for over 760 students. <hr data-bbox="888 933 1908 937"/> <p data-bbox="888 950 1528 982"><u>Promoting Food Recovery and Redistribution</u></p> <p data-bbox="888 982 1908 1149">Kaiser Permanente envisions foodservices not only as the source of nutritious meals for their patients, staff and guests, but as a resource for local communities. Over two years (2017-2018), Kaiser Permanente partnered with Food Finders to recover 29,247.68 lbs of food and distribute to organizations serving individuals in the KFH-Panorama City region who face food insecurity.</p>

Need	Summary of impact	Examples of most impactful efforts
Oral Health	<p><i>During 2018, Kaiser Permanente paid 5 grants, totaling \$55,000, addressing the priority health need in the KFH-Panorama City and Antelope Valley service areas.</i></p>	<p><u>Improving Access to Oral Health</u> Kids Community Dental Clinic provides education, prevention, detection, early intervention and restoration of tooth decay in low income and homeless children in Panorama City, Santa Clarita Valley and Antelope Valley. In 2018, Kaiser Permanente paid \$10,000 to Kids Community Dental Clinic to:</p> <ul style="list-style-type: none"> • Provide education, free services, and access to dental care for 1,000 children • Provide oral health education to 6-20 case managers from various homeless outreach agencies to refer cases for dental care • Provide dental treatment to 20 new children patients establishing a dental home • Complete treatment (fillings, extractions, pulpotomy, etc.) for 80% of the new patients <hr/> <p><u>Improving Access to Oral Health</u> San Fernando Community Health Center is a Federally Qualified Health Center in the San Fernando Valley providing primary care, pediatrics, ob/gyn, behavioral health, dental services, and health education for low income, underinsured and uninsured individuals and families. In 2018, Kaiser Permanente paid \$10,000 to SFCHC to:</p> <ul style="list-style-type: none"> • Provide dental services to 1400 unduplicated patients; 291 of these were children and 39 of these were homeless and temporarily residing in Harbor Recuperative Care Center. • Provide oral health education at 10 parent centers, schools and other CBO's as well as the adoption of an elementary school under LAUSD's L.A. Trust program, providing oral health screenings and fluoride treatments to approximately 300 students. • To expand dental service hours to include bi-monthly Saturday hours, internship opportunities for UCLA School of Dentistry for 2 dental interns four days/week thus providing 3960 patient visits in 2018.

Need	Summary of impact	Examples of most impactful efforts
		<p data-bbox="888 256 1539 289"><u>Supporting Oral Health Programs and Policies</u></p> <p data-bbox="888 289 1915 492">KFH – Panorama City participates and supports the Valley Care Community Consortium Oral Health Committee which leads a collaboration of public and private community partners to advocate, plan, assess needs and facilitate development of effective programs and policies to increase access to oral health services for the residents of the San Fernando and Santa Clarita Valleys. Coalition accomplishments include:</p> <ul data-bbox="888 492 1915 1000" style="list-style-type: none"> <li data-bbox="888 492 1915 589">• Organizing a luncheon for 45 individuals representing more than 20 agencies/organizations with the CA Department of Public Health Dental Director to review the CA State Dental Plan and opportunities to partner. <li data-bbox="888 589 1915 719">• Working with the LA County Department of Public Health Oral Health Program to conduct a survey of patients attending the Care Harbor event to better understand why they were seeking services there and connecting them to dental homes. <li data-bbox="888 719 1915 784">• Helping bring together partners to organize dental and vision screening events <li data-bbox="888 784 1915 881">• Helping organize a Southern CA Oral Health Summit bringing together over 190 partners from LA, Orange, Santa Barbara, San Bernardino, and San Diego counties to review and collaborate on the CA State Dental Plan. <li data-bbox="888 881 1915 1000">• Kaiser Permanente SCAL Oral Health leaders providing technical assistance and collaborating with the LA County Department of Public Health Oral Health Program.